

GENERAL QUESTIONS

Q: Do you do destination weddings? What additional fees are associated with destination weddings?

A: We photograph throughout the island of Jamaica. There may be a Travel/Accommodation fee, based on the location and beginning/end of coverage. We are not presently taking bookings off island.

Q: Do you offer rehearsal dinner coverage?

A: Yes.

Q: Which photographer will be shooting my wedding?

A: The photographer you choose will be the photographer who will shoot your wedding. Upon your enquiry, you will be informed of each photographers availability. Once you've made a booking (deposit) the photographer you choose will be the photographer who covers your event.

Q: Do you provide partial day coverage?

A: In some cases we do. Let us know your needs and we will see how best we can accommodate.

Q: Does your studio do other types of photography?

A: Yes, we have experience in many fields of photography. Contact us to find out more.

Q: Will you have any assistants with you on that day?

A: Yes, most likely. For bookings of 7 hrs or more there will be an additional photographer.

Q: How long have you been shooting weddings?

A: I've been shooting weddings for over 20 years.

Q: Have you shot a wedding at my ceremony and reception venues? If not, do you plan to check it out in advance?

A: Most likely. I'll still have a look at the location prior to the start of coverage.

Q: Do you have a portfolio of recent weddings you've shot — from start to finish — that I can browse?

A: Yes. I'll provide a link on your request.

Q: How many weddings have you photographed? Have you done any that were similar to mine in size and style?

A: Over 1,000 weddings. I'll be able to let you know more once we discuss your wedding.

Q: If my wedding site is out of your area, do you charge a travel fee and what does that cover?

A: There may be a travel/accommodation fee, based on the location and beginning/end of coverage.

Q: What packages do you offer?

A: Send us a request by email and we will be happy to provide this information to you!

Q: What type of album designs do you offer? Do you provide any assistance in creating an album?

A: There are many options which we can show you. Yes, we will be happy to assist in creating your album.

Q: What is your cancellation/refund policy?

A: All monies are refunded if I am able to book another wedding for the same day.

Q: Can we have additional parent books?

A: Yes. you can have smaller copies for each type of the album as well as full size parent albums.

Q: Do I have to provide meals for vendors at my wedding?

A: You are not obligated to provide meals, but it is greatly appreciated as we will need to eat something if coverage is over 5 hrs.

Q: What will you wear to shoot?

A: Dress pants, a short sleeved collared shirt and semi-casual shoes

Q: I don't photograph well and am super awkward—can you help me?

A: Absolutely. In my experience, everyone photographs well once you are relaxed and trust in me, your photographer, to make you look great in your photos.

Q: My (husband/wife/fiancee/child) hates being in photos—can you help me?

A: Certainly. We'll make the experience fun and interactive.

Q: When should we do the wedding portraits?

A: Ideally, after the ceremony, up to and including sunset.

Q: Do you take getting-ready shots?

A: Yes.

Q: Do you take dance shots?

A: Yes.

Q. What is your attitude?

A: Well dressed, on time, friendly and most of the time invisible to you. We won't be in your face entire day.

Q: Can our friends order photos online?

A: Yes.

VIDEOGRAPHY

Q: Will you be the one who will be filming your wedding?

A: No, I have a video crew.

Q: Are they a full time professional or part time weekend warrior?

A: Full time professional crew.

Q: Is there a charge for staying later in the evening if something important comes up?

A: Yes, \$400/hr for Video.

Q: Is the final film delivered on a dvd, blu-ray, usb or online?

A: DVD.

Q: Will the videographer have an assistant at the wedding?

A: Yes.

Q: Are you delivering in HD if filming in HD or possibly 4K?

A: Whatever you wish.

Q: How long will the final product be?

A: It depends on the coverage you choose.

Q: How many copies of the final film will we get?

A: 1, unless you need more copies.

Q: How long will it take you to edit the wedding video?

A: 8 weeks.

Q: Do you have backup equipment in case of gear failure?

A: Yes.

Q: Can you make changes to the film once you've seen it for the first time?

A: Yes, you have the opportunity to make 1 set of changes at no additional cost.

Q: How much is the deposit and when is the remaining balance due?

A: \$800 for video. balance is due on or before completion of coverage.

Q: Can we select the music for the wedding video? Can you select it?

A: Yes, either or.

Q: Can you use commercial/popular music in your wedding video?

A: Yes, as long as it is not being made public, copied or being sold.

Q: What is the videographer's style; documentary, cinematic, vintage etc?

A: Anything you prefer.

Q; Can you keep the film private for only your family to see if requested?

A: Certainly.

Q: What is your process for backing up the footage immediately after the wedding?

A: We archive the footage.

Q: How far in advance do I need to book you?

A: I'd suggest booking as soon as you're sure, to avoid the disappointment of someone else booking me first.

STYLE AND QUALITY QUESTIONS

Q: What is your philosophy regarding photography?

A: Everyone has the potential to look great in photographs. Being able to compose, light and expose an image can be learned. The ability to capture the perfect moment, with real emotions is a gift, which requires empathy. Empathy also

enables us to key into the preferred style of the subject, and allows the us to push the boundaries of creative ideas, towards something unexpected and wonderful. We can photograph in a multitude of styles, ranging form simple portraiture to fashion and photojournalism.

Q: Can you pose us?

A: We can put you in a thousand poses, however the best images will be those that capture your natural gestures. These images will be unique to you.

Q: Can I see a full event from start to finish?

A: Certainly. Tell me about your preferred style and I'll direct you to an appropriate link (pending the approval of the bride and groom).

Q: My venue is very dark. How does your studio handle these situations?

A: We will light the venue with flash, to preserve the ambience. The flash will emit a momentary burst of light that will not be noticed.

Q: How would you describe your wedding-photography style? (e.g. traditional, photojournalistic, artistic).

A: I can provide all styles. Let me know your preference.

Q: How would you describe your working style?

A: I can be a fly on the wall (ceremony) give full direction (portraits), or a combination of both (getting ready/reception) .

Q: What do you think makes your work distinct?

A: The ability to coax genuine emotion and capture expressions with a unique perspective and composition while setting up the optimum lighting at that location.

Q: Do you shoot digitally or with film? Or both?

A: Digital.

Q; What type of equipment do you use?

A: Professional cameras and lights.

Q: Do you shoot in color and black and white?

A: We photograph in Color and convert to B&W. You will receive proof of all images in color, b&w and sepia tone.

Q: Will I receive a written contract?

A: We can create a contract if you'd like.

Q: How much of a deposit do you require and when is it due?

A: USD\$1,000 FOR PHOTO, AND USD\$800 FOR VIDEO.

Q: Do you offer a payment plan?

A: Let me know what you're thinking.

Q: What is your refund/cancellation policy?

A: All monies are refunded if I am able to book another wedding for the same day.

Q: Can you notify us if someone else wants our date?

A: We will try, however many clients book on our first meeting.

POST PRODUCTION QUESTIONS

Q: Do you provide retouching, color adjustment, or other corrective services?

A: Yes, just let me know your specific needs.

Q: How long after the wedding will I get the proofs? Will they be viewable online? On a CD? A thumb drive?

A: You will receive your proofs within 2 weeks of completion of coverage. They will be delivered on a CD and uploaded to a private site. If you'd prefer a Thumb Drive, just let us know.

Q: Will you be posting about our wedding on your social media sites (blog, Facebook, Instagram, Twitter)?

A: Yes, with your permission.